



BOOKING CONDITIONS

Conditions

Tailormade Turkey tours are operated by CICERONE TRAVEL which holds a group 'A' tour operator license with the Turkish Tourism Authority (TURSAB 10538), Clients have the security of endorsement from Turkey's governing tourism body.

Booking

To book a place of our tours, for group price and tour offers, please contact us by E-mail or phone.

In order to secure your booking we will require a completed booking form and 25 % deposit. Once you agree to book a trip, booking forms will be sent to you by email. Upon the completed booking form and deposit you will receive a confirmation letter. The sum can be paid to our representative upon arrival.

info@ciceroneadventures.com

Tel : 0090- 2422447080

Cancellation

Cancellation by you;

Should you or any group member wish to cancel the confirmed booking, you should inform Tailormade Turkey by an e-mail. The cancellation charge is shown as a percentage per person excluding Insurance and Flight ticket charge. Insurance and flight ticket cancellations are up on the Provider Company's conditions.

100 days or more	5 %
100- 56 days	8 %
55- 22 days	10 %
21-15 days	20 %
14 days or less	50 %

Cancellation by the Company

If the minimum requested guest number is not arrived, Tailormade Turkey has the right to cancel the tour or ask for surcharge from other guests.

You will be informed urgently for significant changes in accommodation and flight times. In a change of lower classification accommodation the difference would be paid back.

We do not cancel any confirmed tour for reason of natural disasters or political reasons recommended by foreign ministry. In case of a cancellation of the tour by company reasons, we will give you a choice of alternative tours or full refund of all money paid.

Payment

Guests may pay by Credit card (Mastercard and Visa) bank transfer ,Mail order in Euro, Dolar or Sterling. Payment per Credit Card with additional Fee (2.5 %) to cover the Charges of the Credit Company.

Insurance

We strongly recommend to arrange a Travel Insurance before the Tour Starts If that is not possible,ask Tailormade Turkey or your Tour Leader for any possibilities upon your arrival.

Tour Guide

As the Tour Leader is the one who can effect the tour mostly, we take great care to train and choose experienced guides with degrees on their fields.All of the cultural and adventure guides are Licensed by the Ministry of Tourism and Culture of Turkey

Accommodation

Accommodation standards vary depending on the regions.We mainly choose local characteristic butique Hotels and Pansions which give the real flauvor of the region.We organise tents or stay in local village houses in in Mountain trips.All accomodations can be upgraded upon your request.

Transfers

Transfers are organised by Buses or Minibuses.In Mountain tours Luggage are carried by Mule or 4x4 vehicles.

Food

We take great care in choosing local restaurants,which offer local specialities. At Camp sites local cooks are with us.Lunch packs are provided with local fruits and dishes.

Equipment

At Walking and Trekking tours we provide all kind of camp equipments except sleeping bag ,trekking shoes,trekking clothes,waterproof clothes and flashlight.

At all our tours you will get informed at least 2 weeks before the tour starts for the recommended Equipment.

Barbaros mah. Hesapçı sok. No: 14A Muratpaşa/ANTALYA

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